



# AutomWorx Custom Solutions & Integrations Services Datasheet

AutomWorx is an independent consulting company staffed with a team of highly experienced solution architects, consultants, and project managers with over fifteen years of experience working with Automic software for customers globally. We are here to assist you with all of your Automic needs – whether that involves new licensing, installation, upgrades, migrations, product training or Extended Support.

## AutomWorx Benefits

- Our Consultants have over fifteen years of Automic software implementation experience
- Maximize your Automic investment by understanding and leveraging more product capabilities – especially with Automic Workload
- We develop custom solutions including proprietary migration utilities
- AutomWorx is a software reseller and offers licenses, maintenance and Extended Support options



## Custom Solution & Integrations Services for Automic Software and Underlying Systems

You may benefit from custom solutions or system integrations pertaining to:

- Email systems and SMS push and notification management
- Web services across third-party, legacy applications or systems
- Custom applications or systems
- Security (Kerberos) and custom certificate management
- Social media, marketing, CRM, and other cloud-based applications.

AutomWorx offers end-to-end custom solution development and integration expertise:

- In-depth architectural analysis, business and technical requirements gathering, development, testing, deployment, and formal knowledge transfer and handoff
- Technical and sizing consultation around the hardware, operating systems, database management systems & third-party utilities for deploying your custom solution or performing custom integration tasks
- Installing the applicable software in your non-production and production environments
- **Proprietary, custom-written solutions to meet your business requirements**
- Establishing a Disaster Recovery plan and configuration with you
- Testing and issue remediation

- Deployment and go-live support
- Formal knowledge transfer and walkthrough
- Project management oversight

## Automatic Migration Services May Include Custom Solution or Integration Tasks

If you have AppWorx software in place, you may need to migrate your existing job configurations to the Automatic Workload Automation platform. We have written and successfully deployed migration utilities to mitigate business disruption. AutomWorx is not just focused on Automatic to Automatic migrations – we have also assisted Customers that are considering a switch to Automatic platform from alternative job scheduling programs. In addition to Automatic migrations, our consultants are highly proficient at helping you switch to new operating systems & database platforms; i.e., Windows, Linux and UNIX distributions. The latest version of Automatic, Automatic Workload, is Broadcom's go-to market recommendation software and is heavily developed so that customers can take advantage of the latest technologies.

Automatic Workload is a true enterprise software product that introduces many features that do not exist in AppWorx. Just some of the features that Automatic Workload offers include:

- Active/active Automation Engine (master) configuration as a high availability solution
- Support for multiple databases (Oracle [AppWorx Master], Microsoft SQL Server, PostgreSQL and DB2)
- Support for the majority of OS hardware in the market
- Multi-client technology to help minimize the requirements of multiple non-production masters/environments
- Analytics Reporting and Dashboards
- OS agents run with lower Automatic software versions so there is no need to upgrade all your components at once
- Zero Down-time Upgrade (ZDU)
- Centralized Agent Upgrade (CAU) to help you schedule OS agent upgrades
- Updated Rapid Automation Agents, including:
  - WebServices for both REST and SOAP
  - Oracle E-Business Suite, Oracle PeopleSoft, Oracle Hyperion, Oracle JD Edwards
  - Ellucian Banner
  - FTP, Informatca and others
  - API-enabled



EXPERT  
ADVANTAGE  
PARTNER  
PROGRAM



## Service Offerings

- Architecture & Design
- Assessment and Health Check
- Implementation
- Migration and Data Conversion
- Policy Development
- Pre-sales & POC
- Training & Education
- Transformation Services

## About AutomWorx

- We empower your Automatic users and administrators to become Automatic experts
- Confidently manage your Automatic environments on a go-forward basis
- Work with a responsive Contracts department – and avoid paperwork blackholes
- We offer flexible onsite and remote consulting options
- Work with a dedicated AutomWorx Account Executive and consultant to scope your project?

## Contact



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